

## Out of State Guest Guidelines

Effective June 15th, if guests reside in a county that is not approved for unrestricted travel to Vermont, they may certify that:

- They have quarantined in their home residence for 14 days.
- They have quarantined in Vermont for 14 days or will quarantine in Vermont for 14 days upon arrival.
- They have quarantined in their home residence for 7 days and have subsequently taken a COVID-19 test which has been returned negative.

All guests are required to complete a Certificate of Compliance that certifies they have met one of these criteria. We recognize that these restrictions are complex, and we are here to assist you.

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## COVID – 19 Inn Guidelines

The Middlebury Inn has taken proactive steps to ensure the safety and health of our guests and staff members. These measures include increased cleaning of high touch areas throughout the Inn, constant sanitation of public areas, limits on the number of guests in particular areas and the health screening of our staff.

Each department has dedicated a significant amount of time and care into policies and procedures to align with guidelines from local authorities, VDH and VOSHA. We are confident in our plan and are excited to welcome you.

We ask that you make yourself aware of these items while staying at the Middlebury Inn:

- Sanitation stations are placed strategically throughout the hotel.
- Please follow social distancing guidelines & respect the space of other guests and staff members.
- Masks are required in our public areas and are available for guests to wear. Masks and gloves will be worn by all team members.
- Frequent disinfection of all high-touch areas such as door handles, elevator buttons, and handrails.
- Elevator use is limited to one person at a time (plus staff member to operate). Use of the elevator without a mask will be strictly prohibited.
- Separate Check-in lines with plexiglass shields.
- Housekeeping will not enter your room during your stay and will use protective gear when cleaning each room.
- Enhanced cleaning and disinfecting procedures based on CDC and Ecolab Guidelines.
- Extra towels, irons, hairdryers & toiletries are available by calling the Front Desk.
- Single use, disposable cups are offered in place of glassware.
- Waterfall Spa use by appointment only.
- Hotel associates have received thorough training & reminders are posted throughout the hotel on proper procedures, sanitation and hand washing. • Temperature check of each and every associate who comes to work each day.
- Our Guest Directory has been removed from the room. Guest Information can be found on our website & on your Welcome letter.

Thank you again for choosing to visit the Middlebury Inn. If you have any questions or need any help during your stay, please do not hesitate to ask any of our staff members who will be happy to assist. We are all very excited to welcome you and we hope you enjoy your stay.

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